



Hello,

Don't forget to arrange your hot water supply to keep your premises connected

Did you know your building has a centralised hot water arrangement with Origin.
Each property has its own hot water meter, so you're only billed for the hot water you use.

We know that moving can sometimes be a stressful experience – and we want to ensure that your hot water supply stays connected. After all, there's nothing worse than having no hot water after a big move.

To make sure your hot water is connected to your premises, you need to open an account when you move in. Give us a call on **1800 684 993** to discuss your options.

Choose one of three easy ways to sign up to Origin's hot water offer

- Complete the online form at **originenergy.com.au/bhwopenonline**
- Download, fill in and email our 'Move In' form from **originenergy.com.au/bhwopen** then email it to us at **bhwmove@originenergy.com.au** (or fax it to 03 8635 3012)
- Give us a call on **1800 684 993** (7 am to 9 pm Monday to Friday and 9am to 5pm Saturdays)

What happens next?

After you sign up to an Origin hot water offer we'll send you an hot water agreement.

If you don't arrange your hot water account with Origin you may be disconnected.

Any questions?

You can find out more about Origin's agreement with your building by talking to your building manager, body corporate representative, or owners corporation representative. Or just give us a call on **1800 684 993** (7 am to 9 pm Monday to Friday and 9am to 5pm Saturdays)

We look forward to hearing from you soon.

Rebekah O'Flaherty
General Manager, Retail
Need an interpreter? Call 1300 137 427

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d'Interpretariato Telefonico

Dịch vụ thông dịch qua điện thoại cho những ngôn ngữ

khác không phải tiếng Anh.

Τηλεφωνική Υπηρεσία Διερμηνέων για άλλες γλώσσες

εκτός της αγγλικής.

非英語語言電話傳譯服務。